



**Dr.Syed Zakir Hussain- PhD, UGC NET, MBA, PMP, ITIL®**

**PhD in Marketing Management from Department of Management Studies (DMS), Jamia Millia Islamia University, Jamia Nagar - New Delhi. - 110025**

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**Professional Synopsis**

**Total Global Industry Experience: 18.5 Years**

**Total Academics Experience: 7.5 Years**

A seasoned Global IT Industry professional & Academician, PhD in Marketing Management from Department of Management Studies (DMS) Jamia Millia Islamia University, New Delhi, **certified PMP (Project Management Professional from PMI, (USA))** and MBA degree holder with **18+ years** of rich experience in global IT industry, capacity to adapt to new challenges in academics with more than **7 years** of teaching experience in Management domain.



Currently working as **Assistant Professor** with Department of Management, Jamia Hamdard, New Delhi

**Core Paper: Business Studies, Management Information System (MIS), Information Technology (IT) & Project Management.**

**Personal Qualification:**

- **UGC NET** Qualified
- **PhD** in Management from Department of Management Studies (DMS), Jamia Millia Islamia University, New Delhi.
- **MBA** from Jamia Millia Islamia University, New Delhi with First division, passed out in 2011.
- **B.Sc.**(H) from Aligarh Muslim University, Aligarh in 1999
- **PGDC** in Computer Science from NIIT, New Delhi.
- IBM specialized course on AS/400 technology from SQL Start International, New Delhi.

**Research Publication Details:**

Sr.No	Paper Title	Journal Detail	Publisher Detail	ISSN/ISBN No.	Journal Type
1.	Mechanising E-learning for equipping start-up entrepreneurs	Materials Today: Proceedings	Publisher: S. Bland	ISSN: 2214-7853 Received 28 July 2020, Accepted 8 August 2020, Available online 15 September 2020. <a href="https://authors.elsevier.com/sd/article/S2214-7853(20)36161-7">https://authors.elsevier.com/sd/article/S2214-7853(20)36161-7</a>	Elsevier Ltd  ELSEVIER
2.	Adoption of Advanced Technologies are the Driving Force in Re-Shaping the Technology Based Startup Eco System	International Journal of Recent Technology and Engineering (IJRTE)	Published By: Blue Eyes Intelligence Engineering & Sciences Publication	ISSN: 2277-3878, Volume-8 Issue-3S2, October 2019 Weblink: : <a href="https://www.ijrte.org/wp-content/uploads/papers/v8i3S2/C12651083S219.pdf">https://www.ijrte.org/wp-content/uploads/papers/v8i3S2/C12651083S219.pdf</a>  <a href="https://www.scopus.com/sourceid/21100889873">https://www.scopus.com/sourceid/21100889873</a>	SCOPUS INDEXED 

3.	Technological Disruptions Of Cloud Computing And Their Transformational Impact On Technology Based Innovative Business Model (Startups)	THINK INDIA (Quarterly Journal)	Published By : Vichar Nyas Foundation	ISSN:0971-1260 Vol-22-Issue-4-October-December-2019  <a href="https://journals.eduindex.org/index.php/think-india/issue/view/1111">https://journals.eduindex.org/index.php/think-india/issue/view/1111</a>	UGC CARE LISTED
4.	“Advanced Technologies are the Critical Factors behind the Social Acceptance of Technology Based Startups-A Study Based on Fintech Startups Ecosystem□.”	International Journal of Multidisciplinary Educational Research (IJMER)	Sucharitha Publications 48-12-3/7, Flat No: 302, Alekya Residency Srinagar, Visakhapatnam – 530 016 Andhra Pradesh – India	ISSN : 2277 – 7881 Impact Factor :6.014 (2019) Index Copernicus Value: 5.16 Volume 8, Issue 10(1), October 2019 . <a href="http://www.ijmer.in">www.ijmer.in</a>	Peer Reviewed Journal
5.	“ Indian Startup Ecosystem approaching escape Velocity – A study on Technology based Indian Startup.”	Journal of Emerging Technologies and Innovative Research (JETIR)	Published By : IJ Publication	© 2019 JETIR May 2019, Volume 6, Issue 5  JETIR (ISSN:2349-5162) <a href="http://www.jetir.org">www.jetir.org</a>	International Open access journal . Removed from UGC Approved journal list

#### **Others Research Details:**

<b>Name of Training</b>	<b>Institution</b>	<b>Date</b>	<b>Sponsor Authority</b>	<b>Area of Training</b>
<b>SPSS Workshop</b>	Geography Department, JMI, New Delhi	1 <sup>st</sup> March 2019 to 7 <sup>th</sup> March 2019	UGC – DRS - I	SPSS
<b>RM Workshop</b>	Faculty of Management Studies & Research, AMU, Aligarh	23 <sup>rd</sup> & 24 <sup>th</sup> December 2018	Management Department, AMU	Research Methodology
<b>National Symposium</b>	Department of Economics, JMI, New Delhi.	20 <sup>th</sup> April 2019	Institute of Policy Studies and Advocacy(IPSA), New Delhi.	Sustainable Development Goals- Prospects & Challenge
<b>National Faculty Development Programme</b>	Teaching Learning Centre Ramanujan College, Delhi University, New Delhi.	30 <sup>th</sup> April to 5 <sup>th</sup> May 2019	MHRD	Research Methodology and Teaching Pedagogy
<b>International Conference</b>	Department of Commerce, AMU, Aligarh.	6 <sup>th</sup> April & 7 <sup>th</sup> April 2019	Royal University of Bhutan	Startup to Scale-up
<b>International Business Summit</b>	Amity University, UP	20 <sup>th</sup> September 2019	Amity International Business School	Emerging Technologies in Business Studies
<b>International Conference</b>	Ideal Institute of Management & Technology(IIMT)	30 <sup>th</sup> August 2019	IIMT	Challenges & Opportunities in Digital Era

#### **Industry Certifications:**

- **Project Management Professional (PMP) Certified**
- **ITIL** Foundation Certified.

#### **Award and Recognition:**

- **Best employee award** in three quarter in a row for managing Complex Global Customer (20th Century Fox, a US media giant) in HCL Technologies.
- **Eureka award** for minimising backup schedule to reduce total time by 1 working day during critical month end process in AMWAY India Enterprises.
- **Went USA** many times to manage customer escalations and discuss about pipe line projects as a representative of HCL.

**Academic Experience: 7 years of experience in academics**

**University 1** : **Jamia Millia Islamia, New Delhi**  
 Position : *Guest Faculty*  
 Tenure : *Since August 2015 till the date*

**University 2** : **Jamia Hamdard University, New Delhi**  
 Position : *Assistant Professor (Contractual)*  
 Tenure : *Since Feb 2022 till the date*

**Institution** : **APTECH Computer Education**  
 Position : *Centre In-charge cum Sr. Faculty*  
 Tenure : *January 1995 to June 1996*

**Industry Experience: 18+ years of rich Industry experience with MNCs**

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**Organization 1** : **HCL Technologies Ltd. Noida**  
 Position : *Sr. Manager*  
 Tenure : *November 2006 to January 2014*  
 Major Responsibilities : *Techno Managerial role with specialization in in-house training and Development, given Project Management training to on-site and off-site employees.*

**Organization 2** : **AMWAY India Enterprises, New Delhi**  
 Position : *Associate Manager*  
 Tenure : *April 2001 to November 2006*  
 Major Responsibilities : *Vendor Management / SLA Management / Audit Management / Performance and Quality management / SPOC for all operational issues.*

**Organization 3** : **CMS India Ltd. New Delhi**  
 Position : *Resident Engineer*  
 Tenure : *December 1999 to April 2001*  
 Customer Managed : *Nestle India*  
 Major Responsibilities : *Complete system Administration and Operations of all the Systems of IBM system*

**Organization 4** : **M.S.AI-Suwaidi, Kingdom of Saudi Arabia (K.S.A)**  
 Position : *EDP Administrator*  
 Tenure : *April 1997 to February 1999*  
 Major Responsibilities : *Managed Accounts for all the Vehicle and Equipment in multiple location of AI-Suwaidi across the Kingdom.*

**Personal Details**

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**Dr. Syed Zakir Hussain**

**Dated: 9<sup>th</sup> July 2023**

**Place : New Delhi**