



JAMIA HAMDARD, NEW DELHI

Internal Quality Assurance Cell (IQAC)

Analysis Report of Students Satisfaction
Survey (SSS)

Session 2018-19

Number of Respondents- 192

R. H.

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M. Afshar Alam



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Vice-Chancellor
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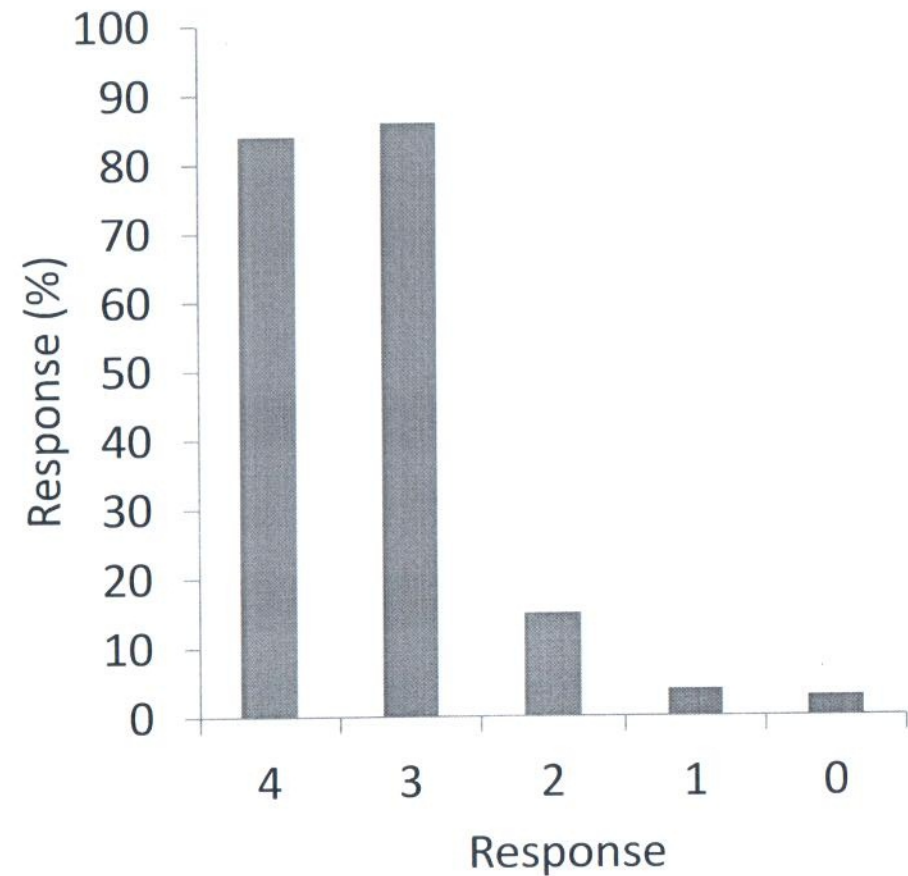
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Survey Question

1. How much of the syllabus was covered in the class?

4 – 85 to 100%
3 – 70 to 84%
2 – 55 to 69%
1 – 30 to 54%
0 – Below 30%

Response



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Survey Question

2. How well did the teachers prepare for the classes?

4 – Thoroughly

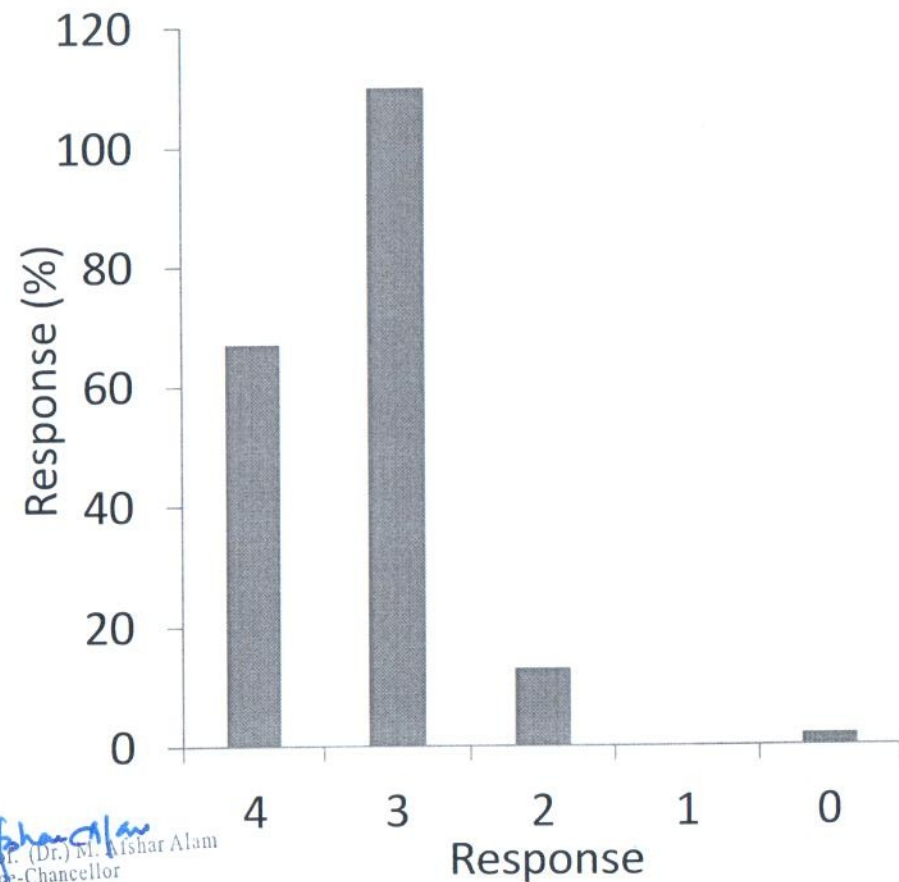
3 – Satisfactorily

2 – Poorly

1 – Indifferently

0 – Won't teach at all

Response



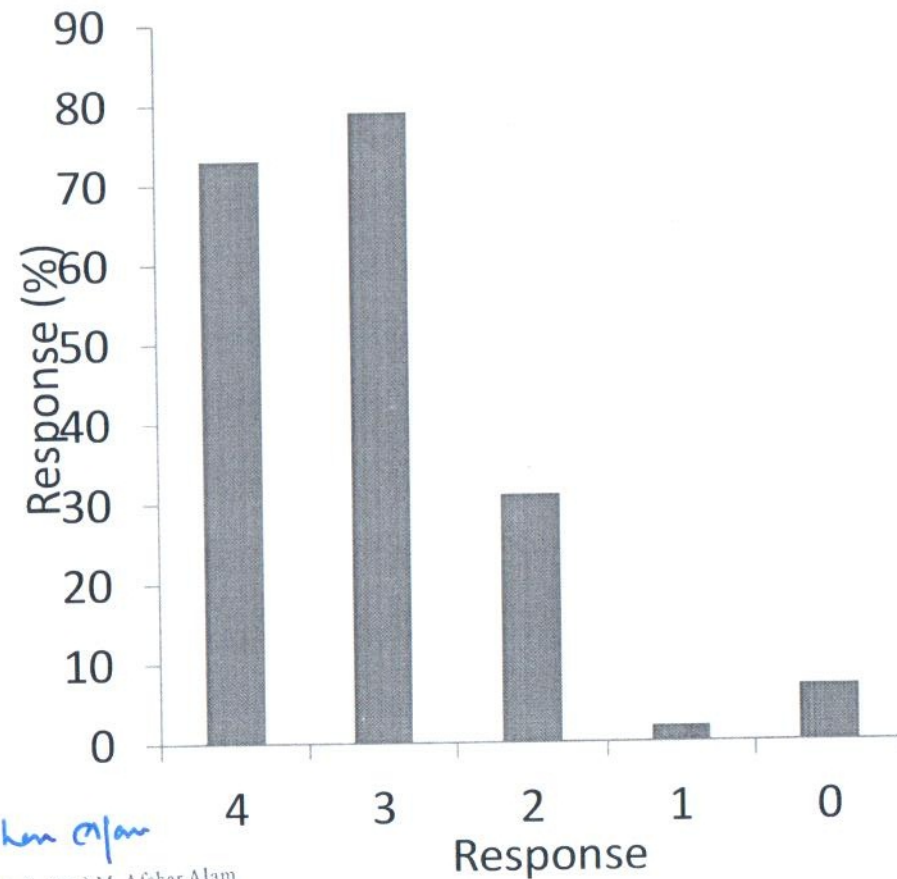
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Survey Question

3. How well were the teachers able to communicate?

- 4 – Always effective
- 3 – Sometimes effective
- 2 – Just satisfactorily
- 1 – Generally ineffective
- 0 – Very poor communication

Response



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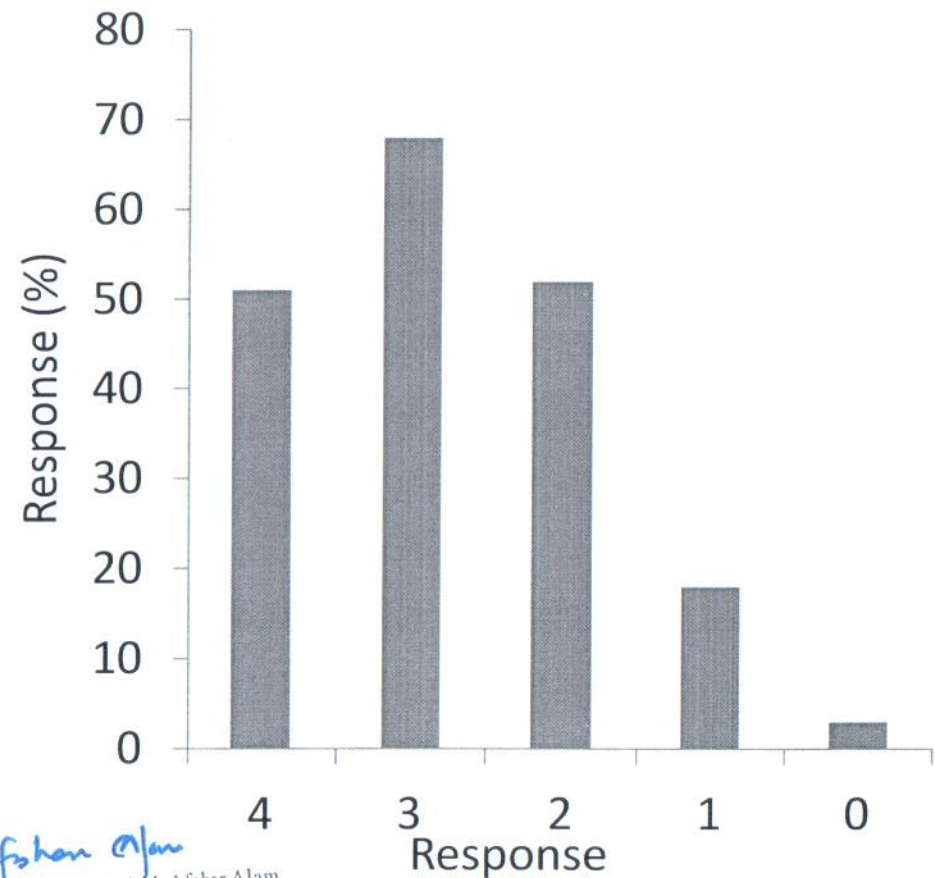
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Survey Question


4. The teacher's approach to teaching can best be described as


- 4- Excellent
- 3 - Very good
- 2 - Good
- 1 - Fair
- 0- Poor

Response




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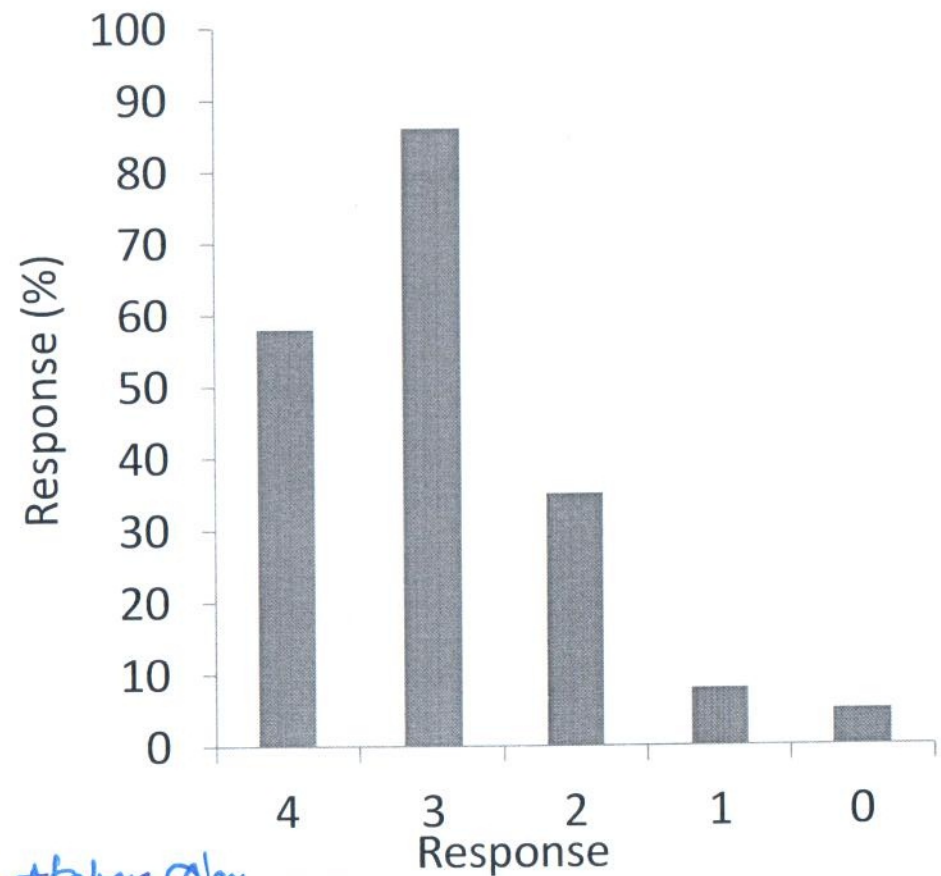
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Survey Question

5. Fairness of the internal evaluation process by the teachers.

- 4 – Always fair
- 3 – Usually fair
- 2 – Sometimes unfair
- 1 – Usually unfair
- 0 – Unfair

Response



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Survey Question

6. Was your performance in internal assessments /assignments discussed with you?

4 – Every time

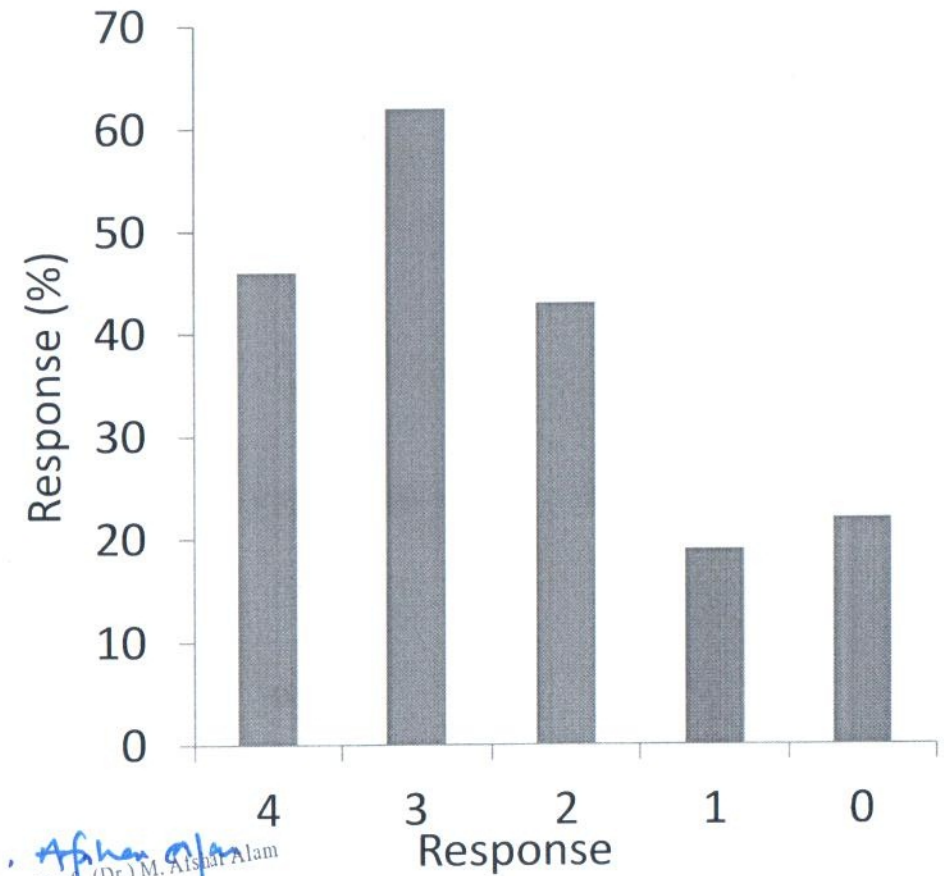
3 – Usually

2 – Occasionally/Sometimes

1 – Rarely

0 – Never

Response



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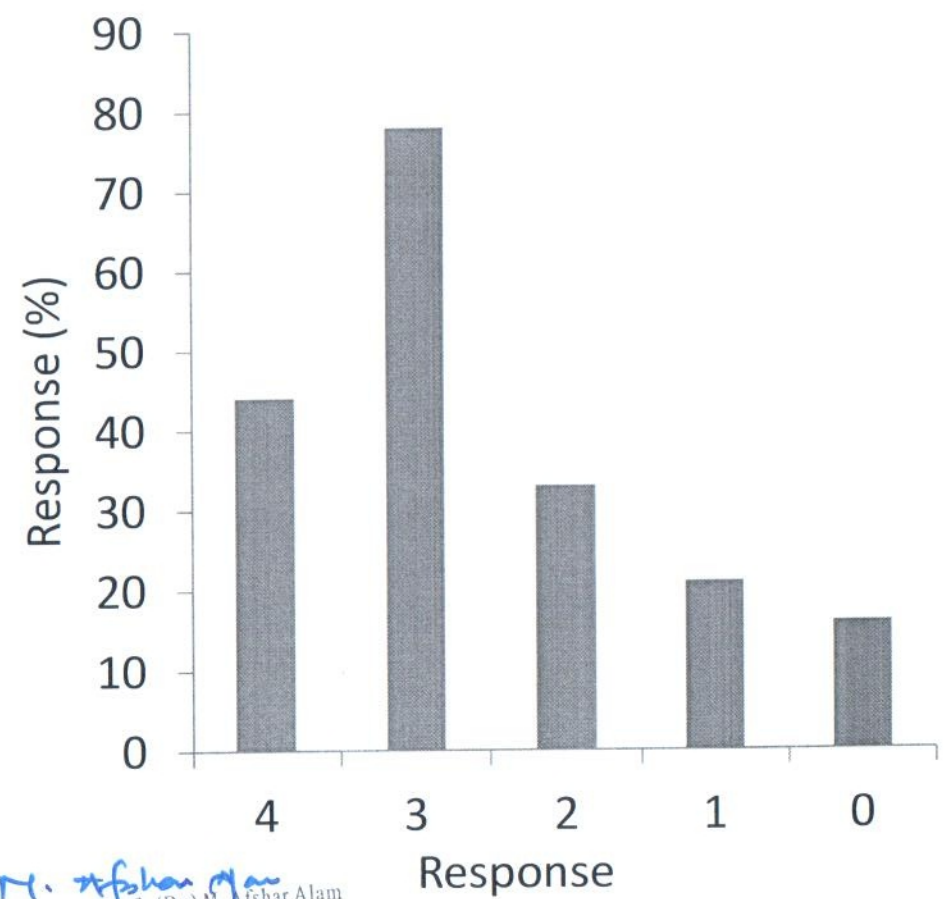
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Survey Question

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

- 4 – Regularly
- 3 – Often
- 2 – Sometimes
- 1 – Rarely
- 0 – Never

Response



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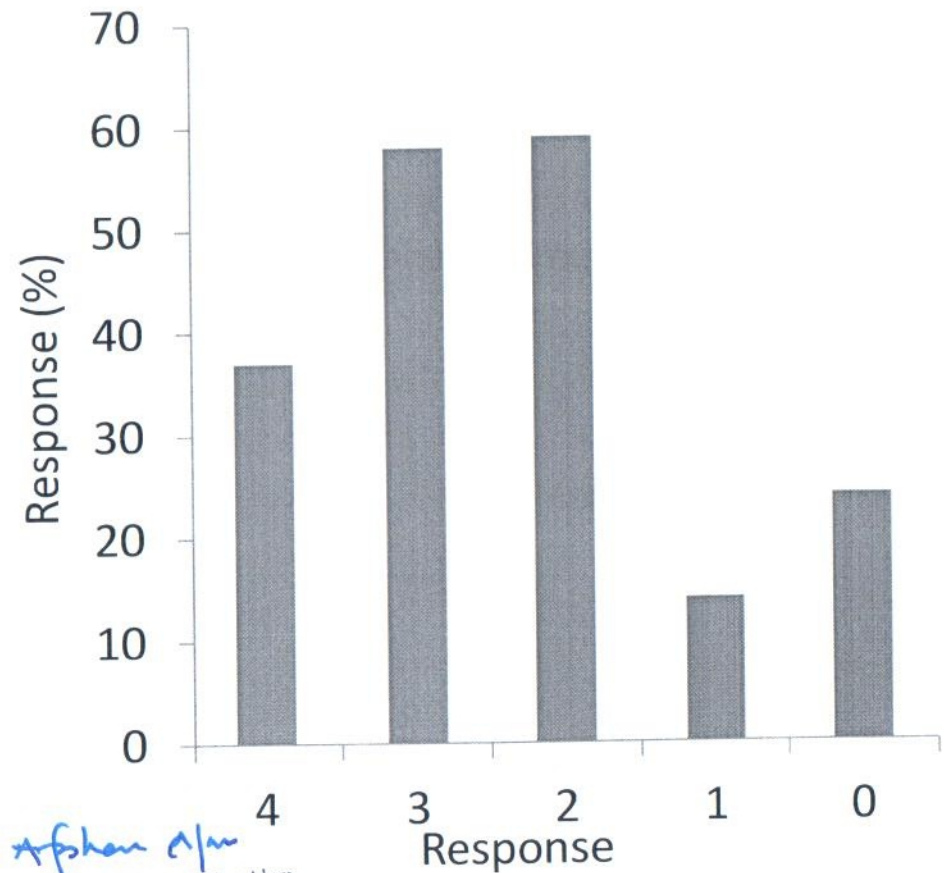
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Survey Question

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

4 – Significantly
3 – Very well
2 – Moderately
1 – Marginally
0 – Not at all

Response



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Survey Question

Response

9. The institution provides multiple opportunities to learn and grow.

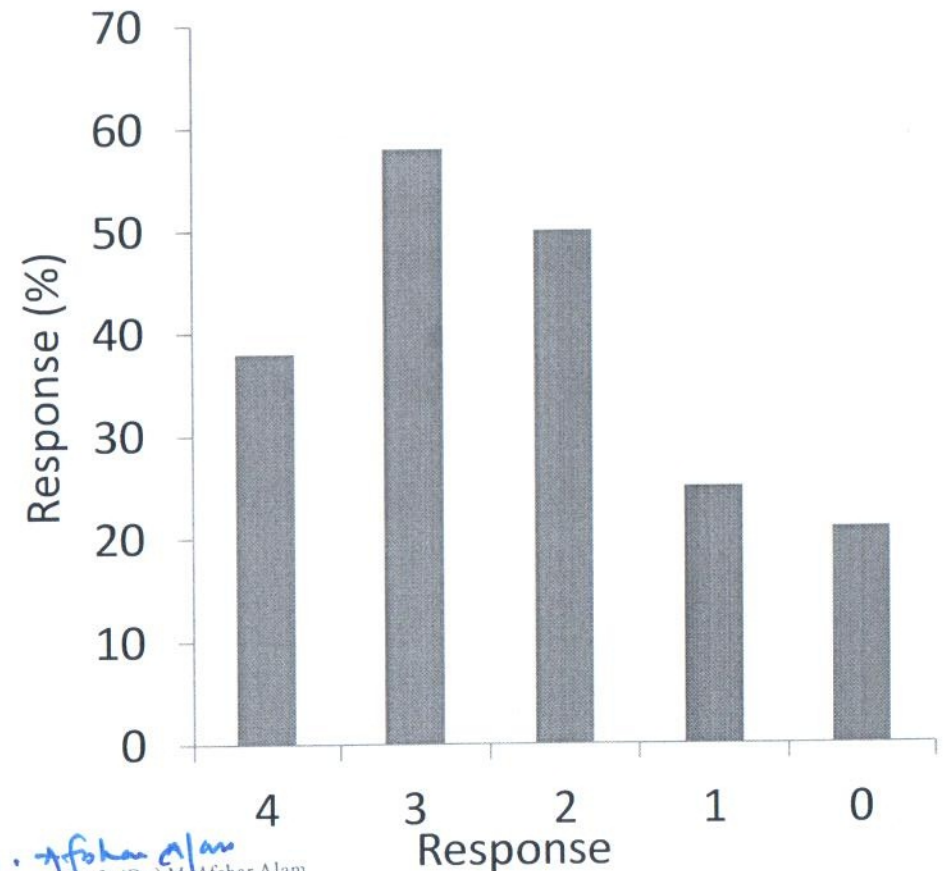
4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree



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Survey Question

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

4 – Every time

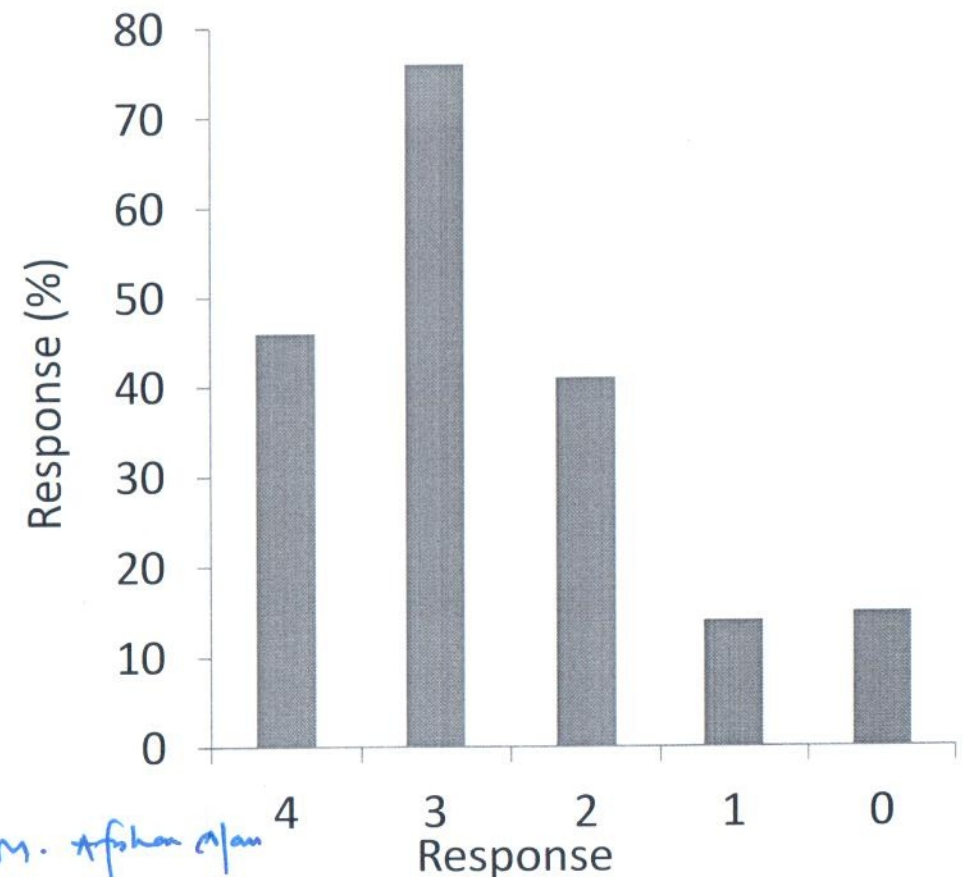
3 – Usually

2 – Occasionally/Sometimes

1 – Rarely


0 – Never

Response




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Survey Question

11. Your mentor does a necessary follow-up with an assigned task to you.

4 – Every time

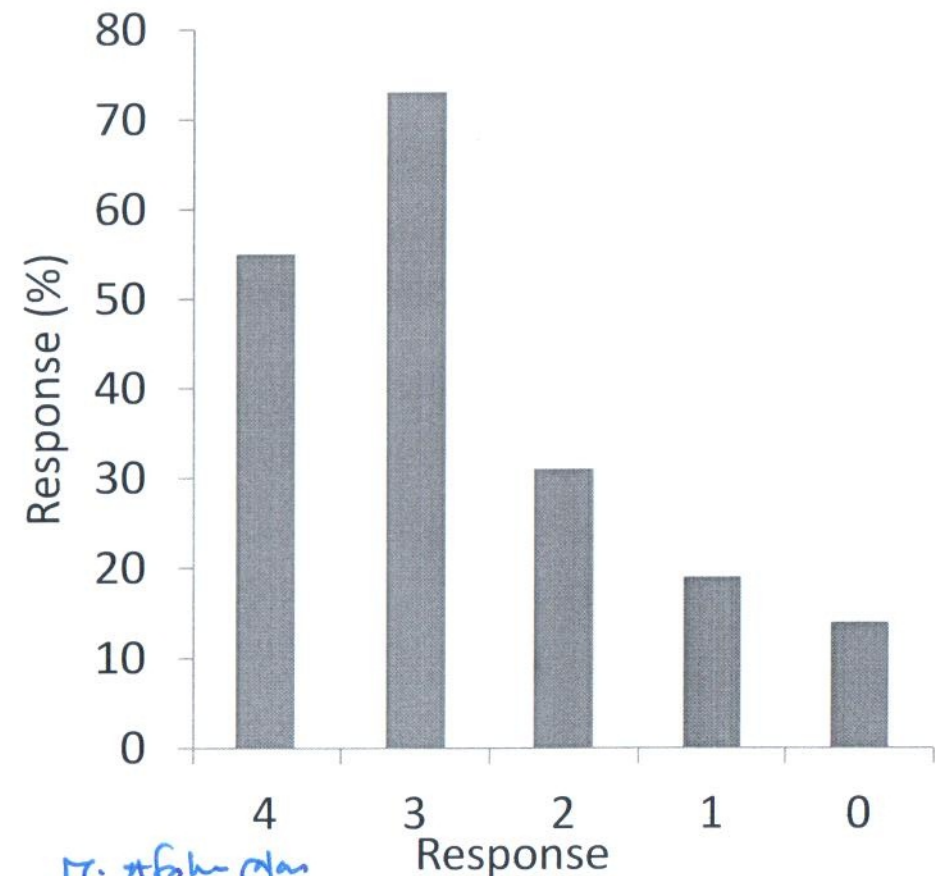
3 – Usually

2 – Occasionally/Sometimes

1 – Rarely

0 – I don't have a mentor

Response



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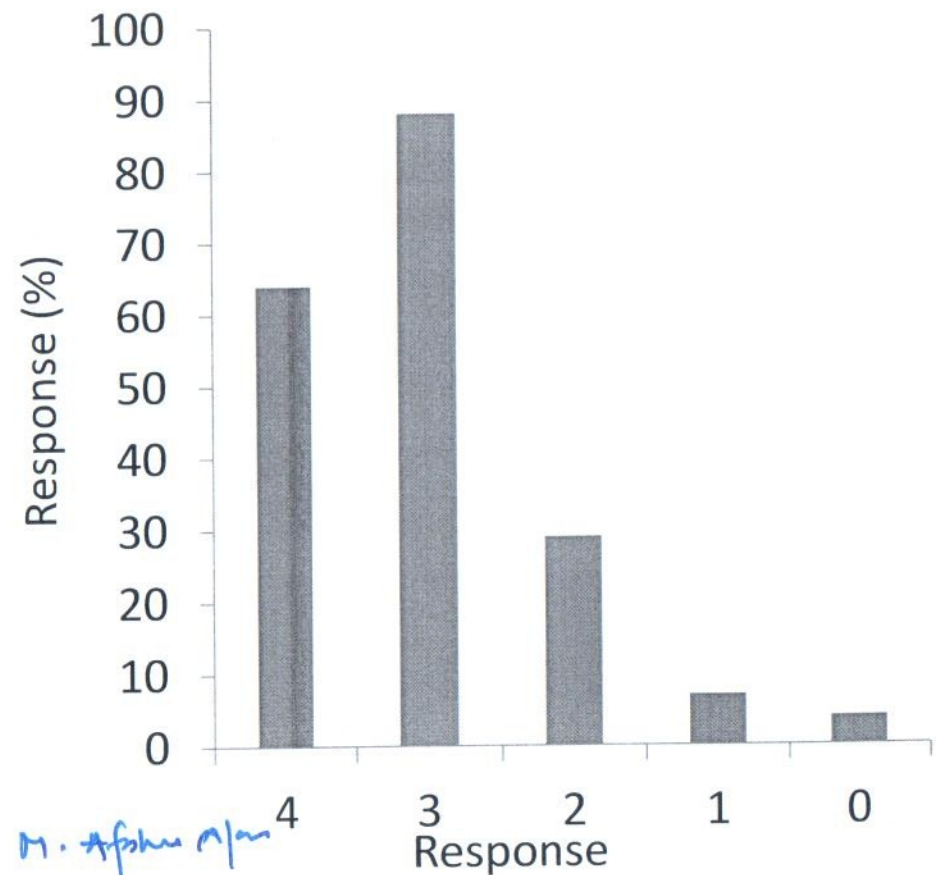
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Survey Question

12. The teachers illustrate the concepts through examples and applications.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

Response



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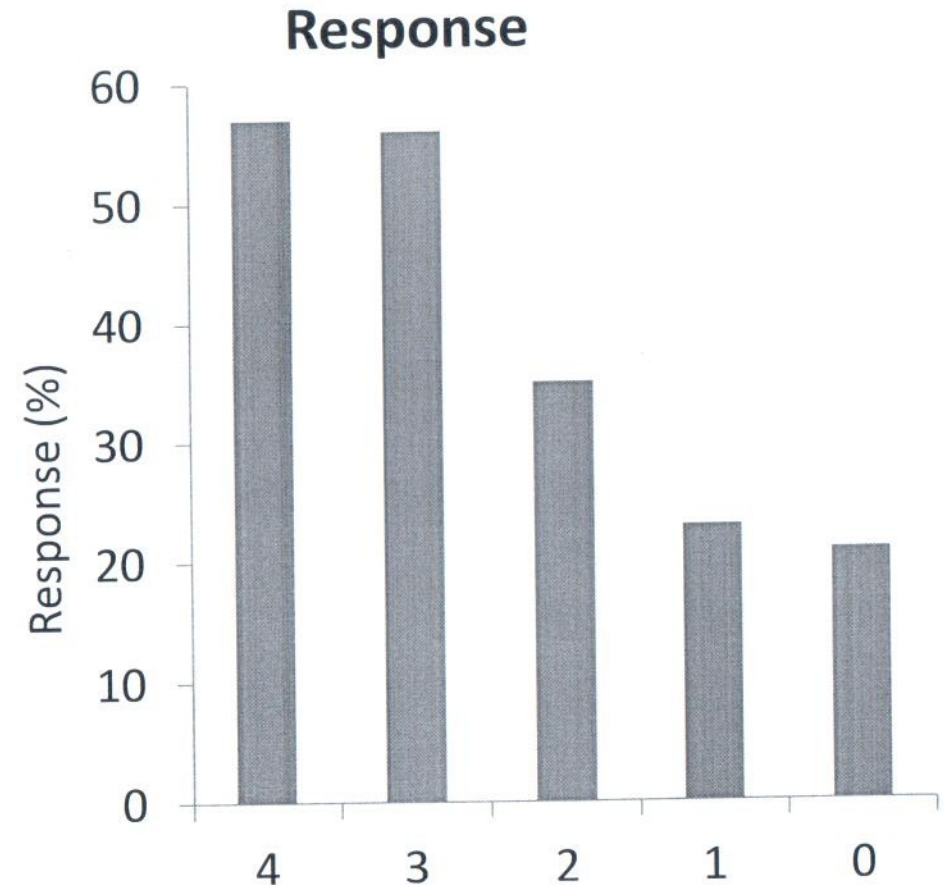
Survey Question

13. The teachers identify your strengths and encourage you with providing right level of challenges.

- 4 – Fully
- 3 – Reasonably
- 2 – Partially
- 1 – Slightly
- 0– Unable to

R = 4

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Response

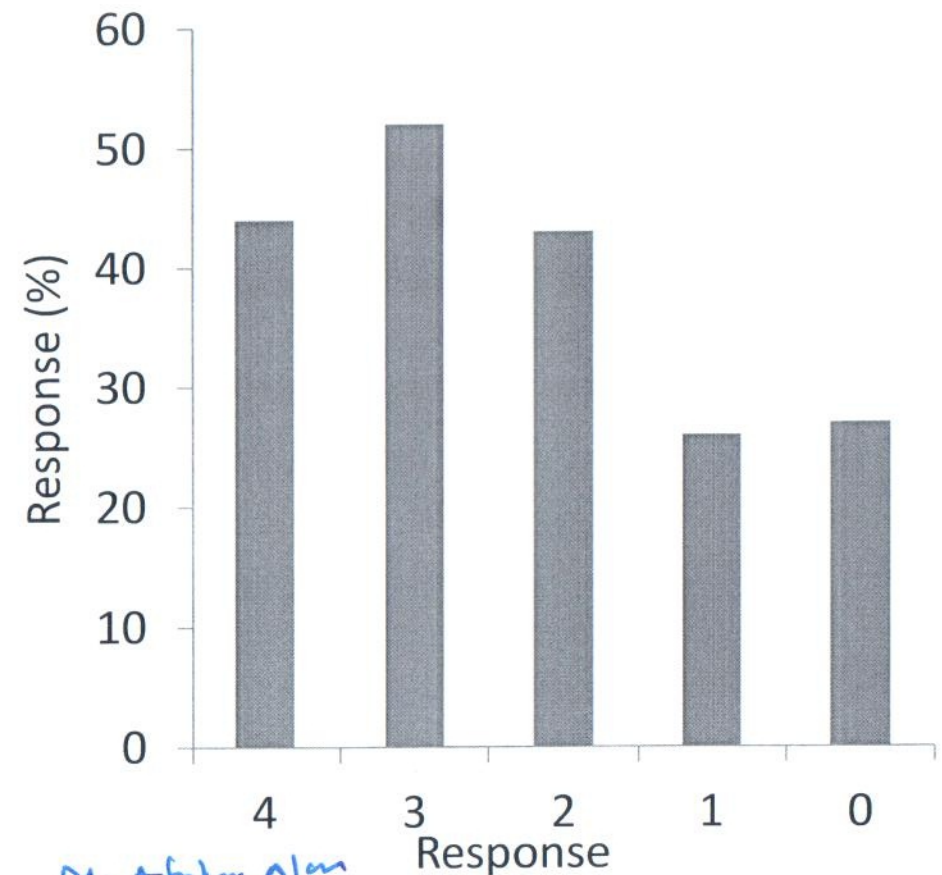
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Survey Question

14. Teachers are able to identify your weaknesses and help you to overcome them.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

Response



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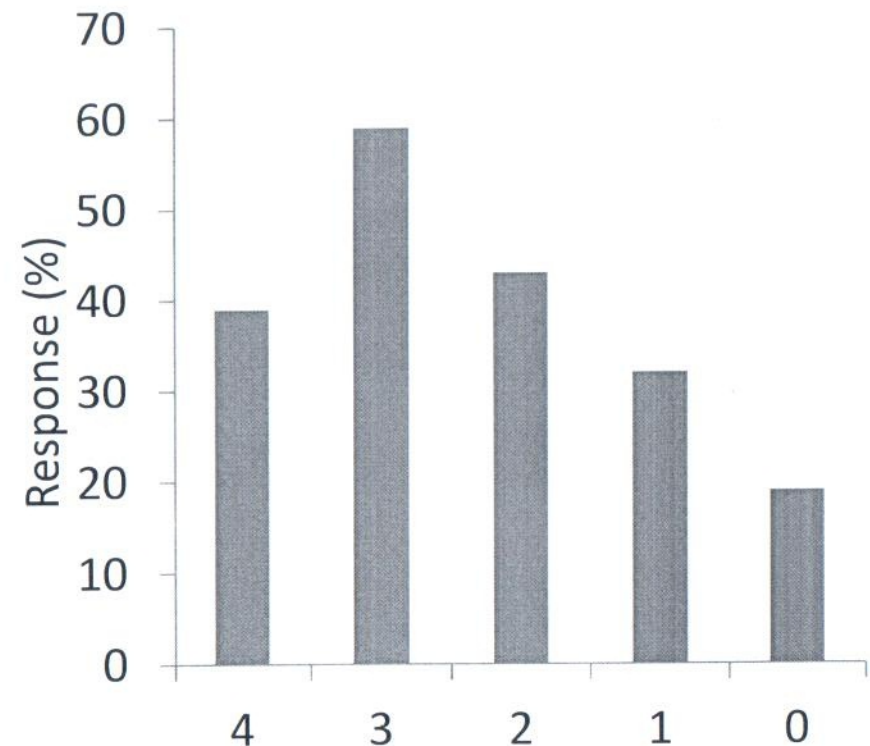
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Survey Question

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0– Strongly disagree

Response



R = 4.14

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Response

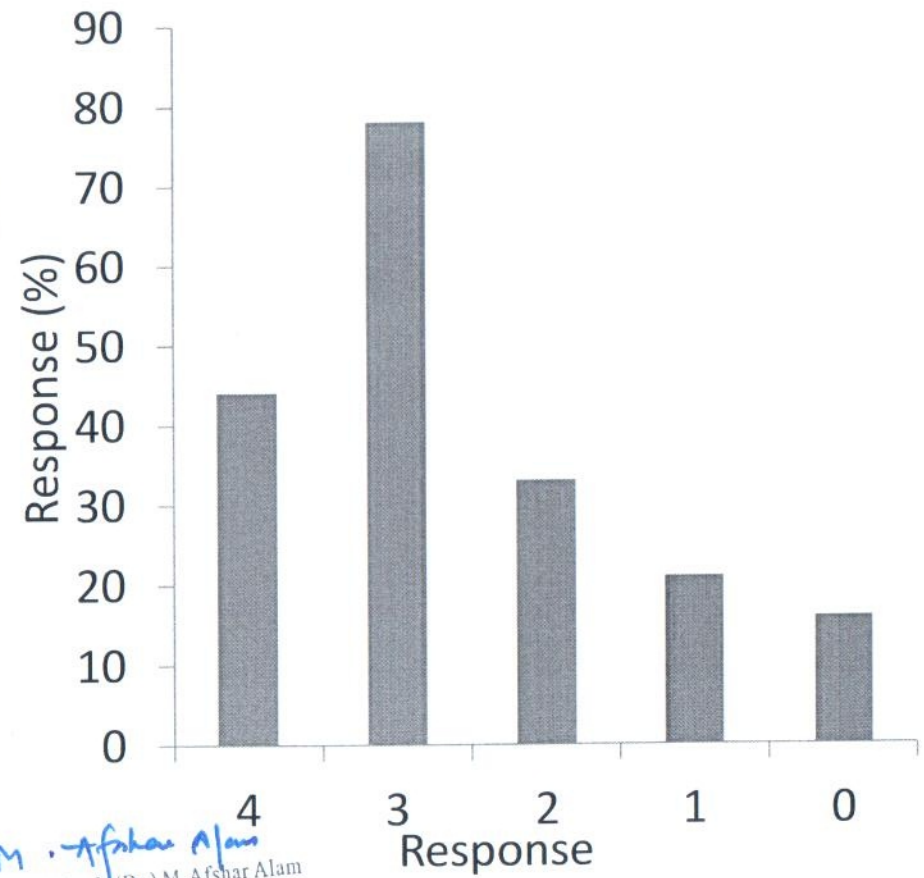
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Survey Question

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

Response



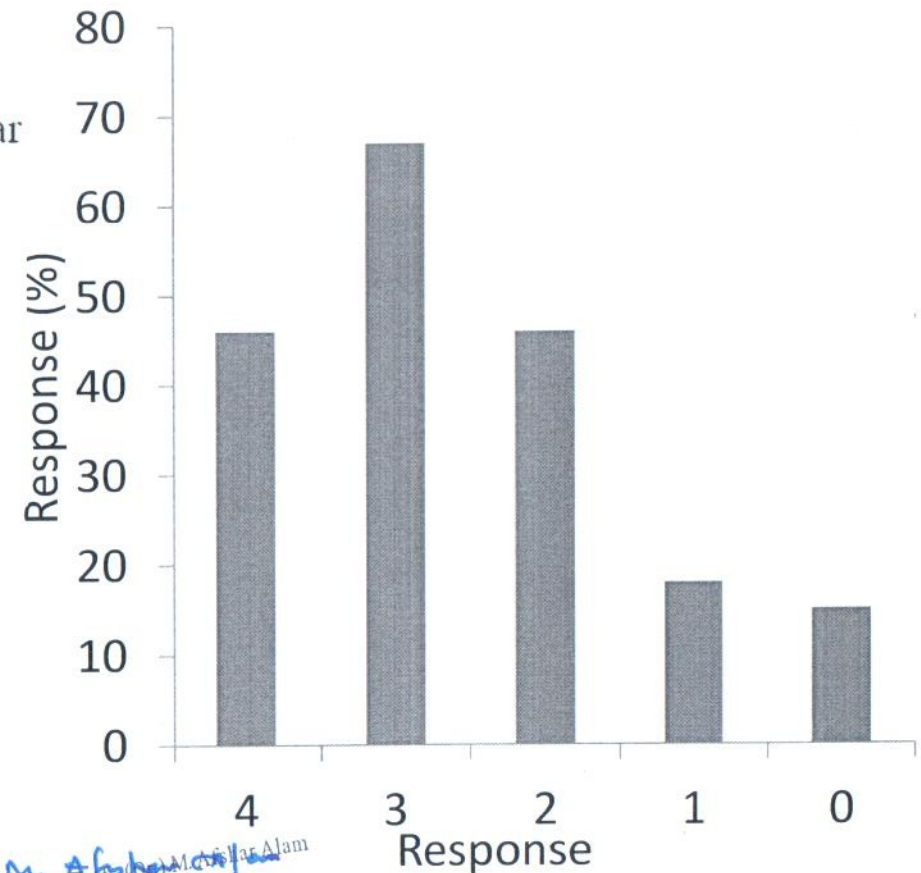
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Survey Question

17. Teachers encourage you to participate in extracurricular (sports, cultural) activities.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

Response



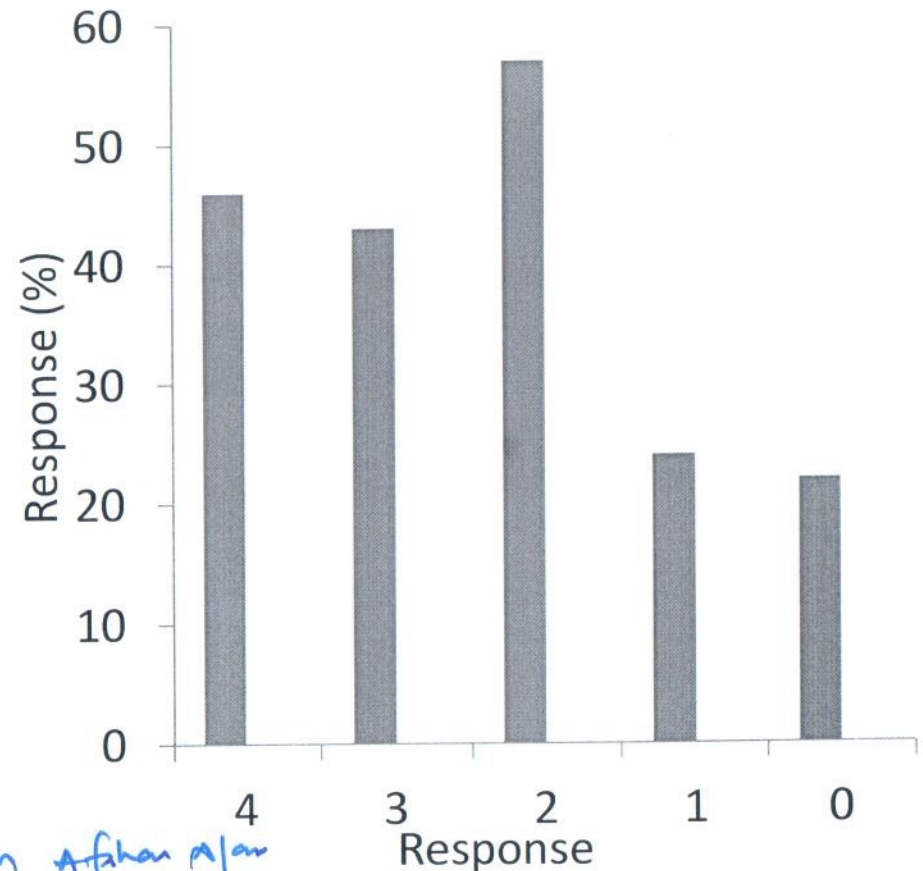
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Survey Question

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

Response



Jamia Hamdard Students Satisfaction Survey (SSS) Analysis- Session 2018-19

Survey Question

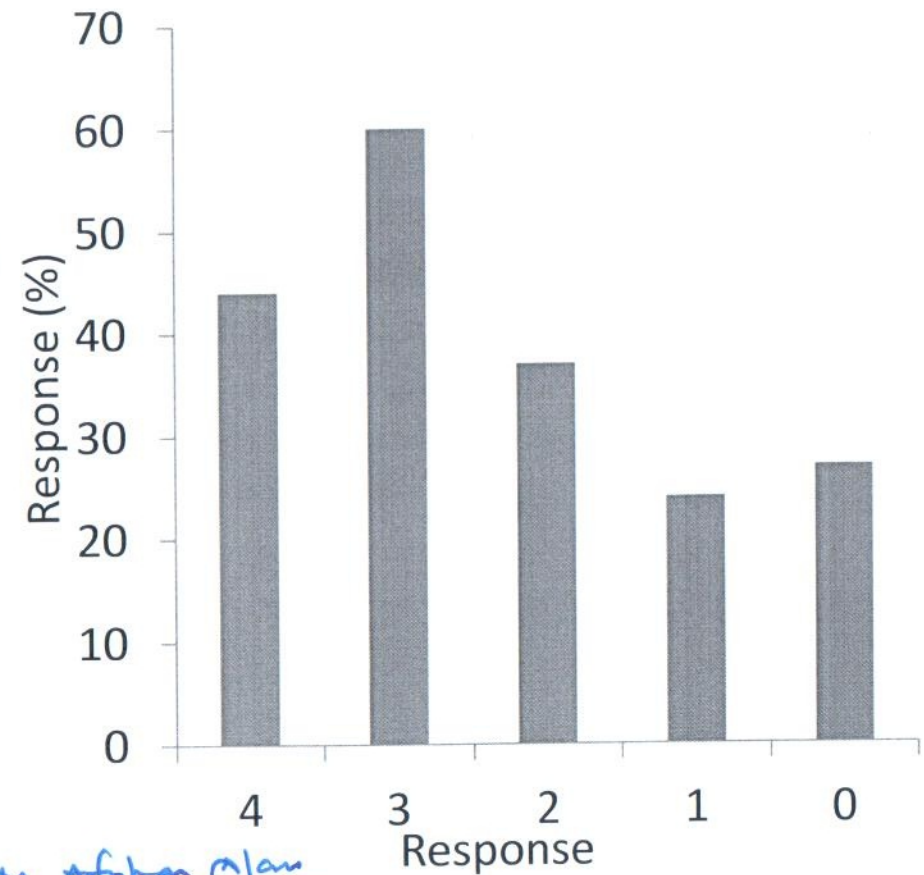
19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, Web resources, Animation etc. while in classroom.

- 4 – Above 90%
- 3 – 70 – 89%
- 2 – 50 – 69%
- 1 – 30 – 49%
- 0 – Below 29%

R=43.

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Response



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Survey Question

20. The overall quality of teaching-learning process in your institute is very good.

4 – Strongly agree

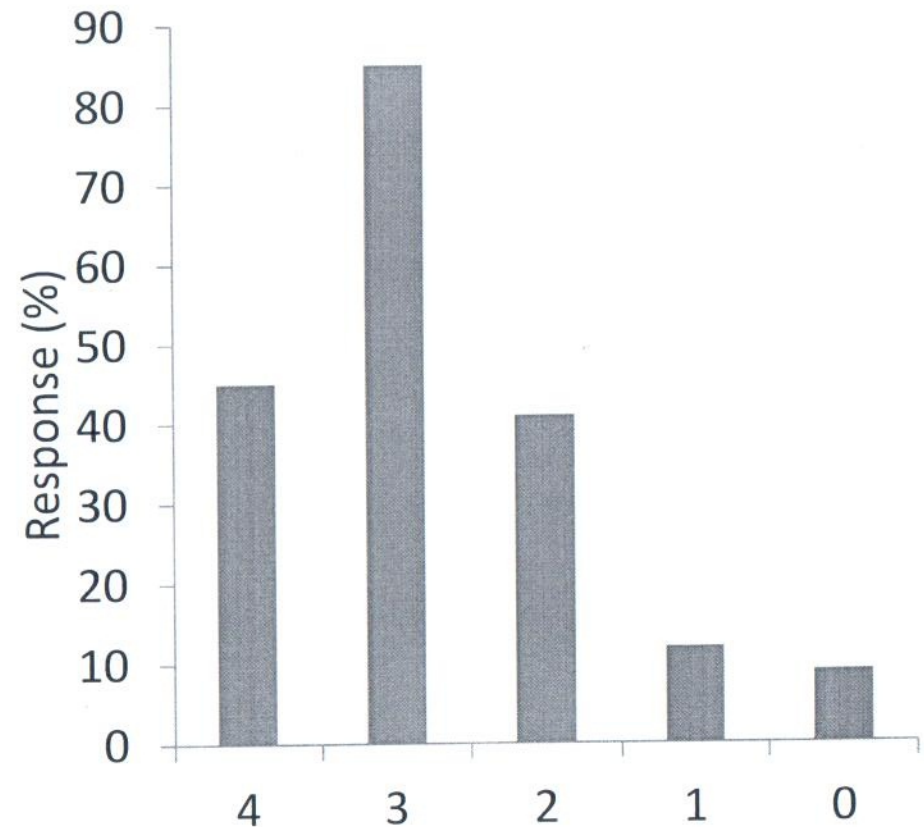
3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree

Response



R = 3.4

Jamia Hamdard Students Satisfaction Survey (SSS) Analysis- Session 2018-19

1. Faculty should help students to get internship opportunity in industry and research institutes.
2. Better infrastructure for Pharmacy building and associated facilities.
3. Results should be announced within at least 2 weeks after the completion of scheduled exams, especially for the final year students.
4. Clearance (No Dues) process should be simplified.
5. Regular English communication classes should be arranged for Hindi-medium background students.
6. The appreciation award for excellent performer to motivate them and attract other students to work hard.
7. There is need to maintain student -mentor relationship by appropriate communication channel.
8. Although Cricket Ground is good, facilities for other sports such as football needs improvement.
9. The performance of internal assessment/assignments should be regularly discussed so that students know there they are lacking and will improve in the subsequent assessment.
10. University should provide opportunity at the Department Level for open idea sharing, group discussion and problem solving approaches.

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