

JAMIA HAMDARD

Internal Quality Assurance Cell (IQAC)

Analysis Report of Students Satisfaction
Survey (SSS)

Session 2020-21

Number of Respondents- 1443

Recd.:

Director
Internal Quality Assurance Cell
(IQAC)
Jamia Hamdard
New Delhi - 110062

Dr. Afshar Alam



Prof. (Dr.) M. Afshar Alam
Vice-Chancellor
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(Deemed to be University)
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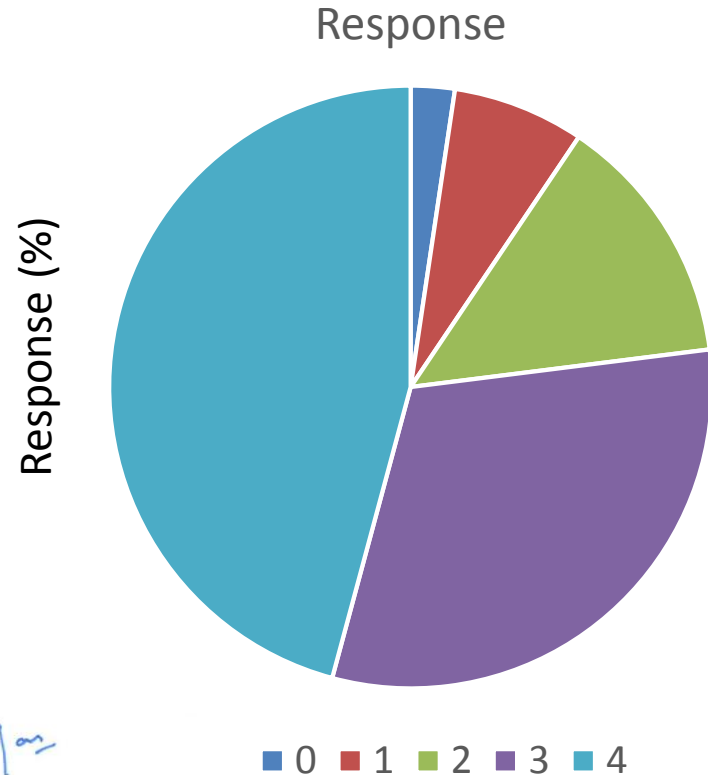
Jamia Hamdard Students Satisfaction Survey (SSS) Analysis- Session 2020-21

Survey Question

Response

1. How much of the syllabus was covered in the class?

- 4 – 85 to 100%
- 3 – 70 to 84%
- 2 – 55 to 69%
- 1 – 30 to 54%
- 0 – Below 30%



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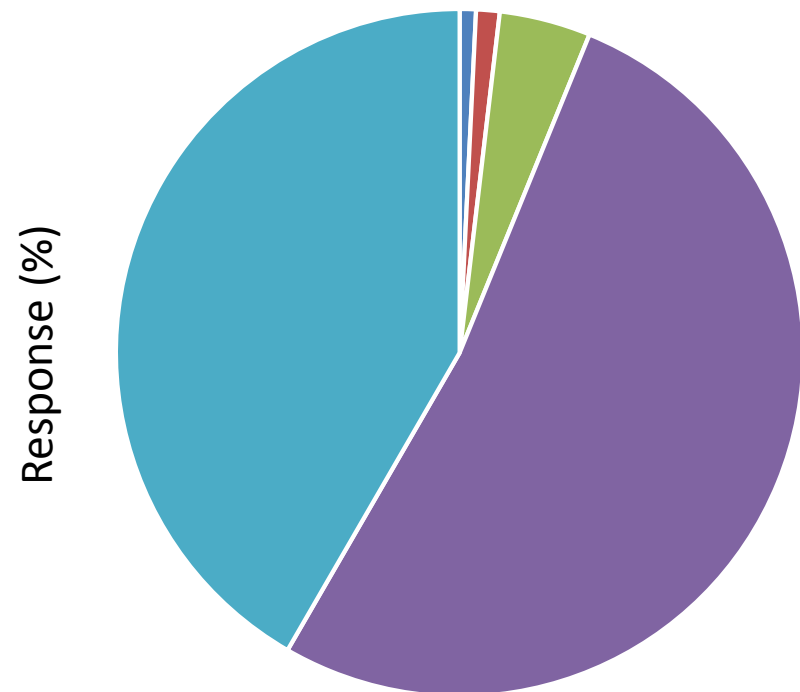
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Survey Question

2. How well did the teachers prepare for the classes?

- 4 – Thoroughly
- 3 – Satisfactorily
- 2 – Poorly
- 1 – Indifferently
- 0 – Won't teach at all

Response



■ 0 ■ 1 ■ 2 ■ 3 ■ 4

Remark:

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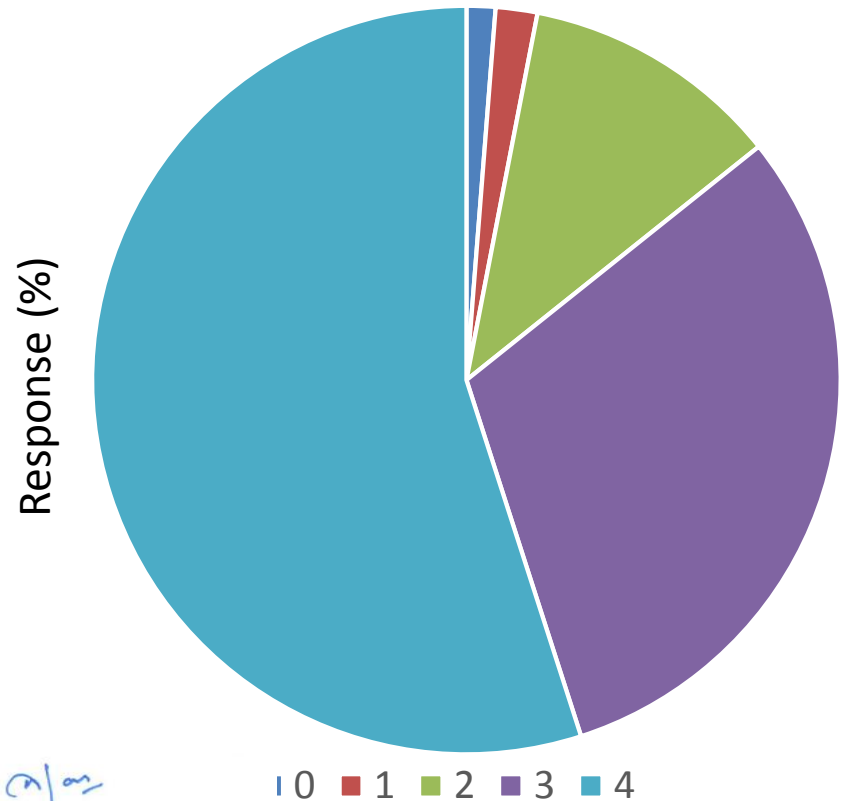
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Survey Question

3. How well were the teachers able to communicate?

- 4 – Always effective
- 3 – Sometimes effective
- 2 – Just satisfactorily
- 1 – Generally ineffective
- 0 – Very poor communication

Response



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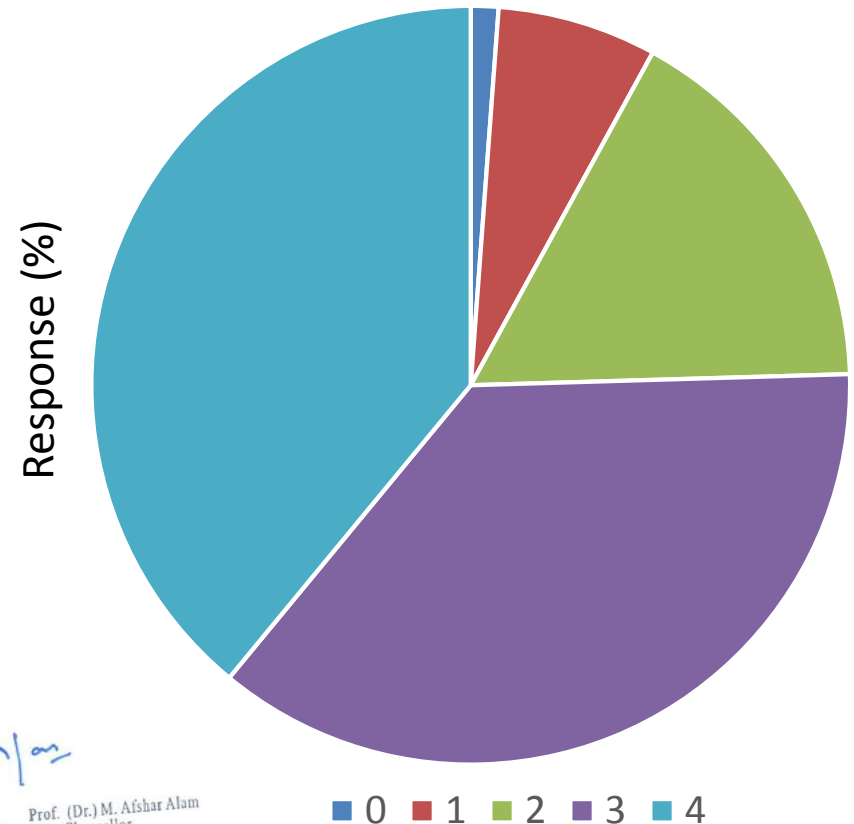
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Survey Question

4. The teacher's approach to teaching can best be described as

- 4- Excellent
- 3 - Very good
- 2 - Good
- 1 - Fair
- 0- Poor

Response



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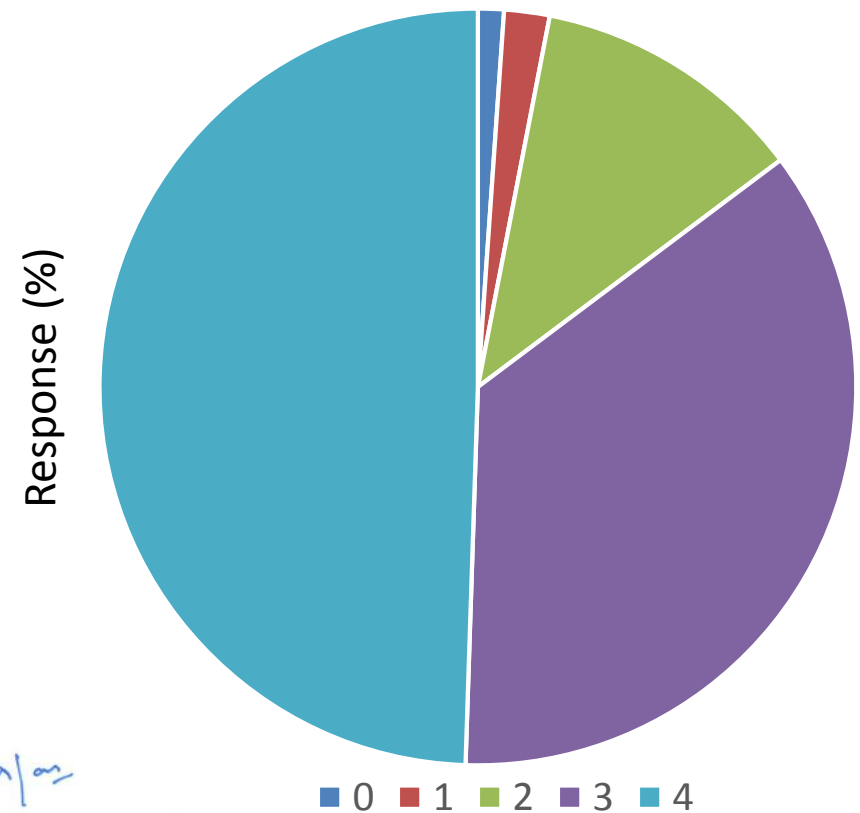
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Survey Question

5. Fairness of the internal evaluation process by the teachers.

- 4 – Always fair
- 3 – Usually fair
- 2 – Sometimes unfair
- 1 – Usually unfair
- 0 – Unfair

Response



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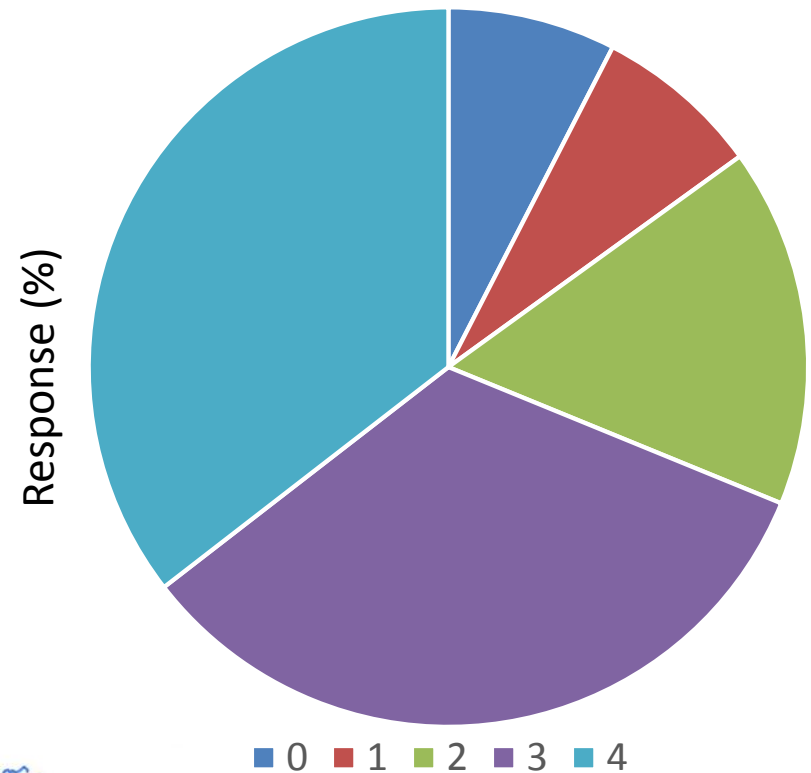
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Survey Question

Response

6. Was your performance in internal assessments /assignments discussed with you?

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0– Never



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Survey Question

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

- 4 – Regularly
- 3 – Often
- 2 – Sometimes
- 1 – Rarely
- 0 – Never

Result:

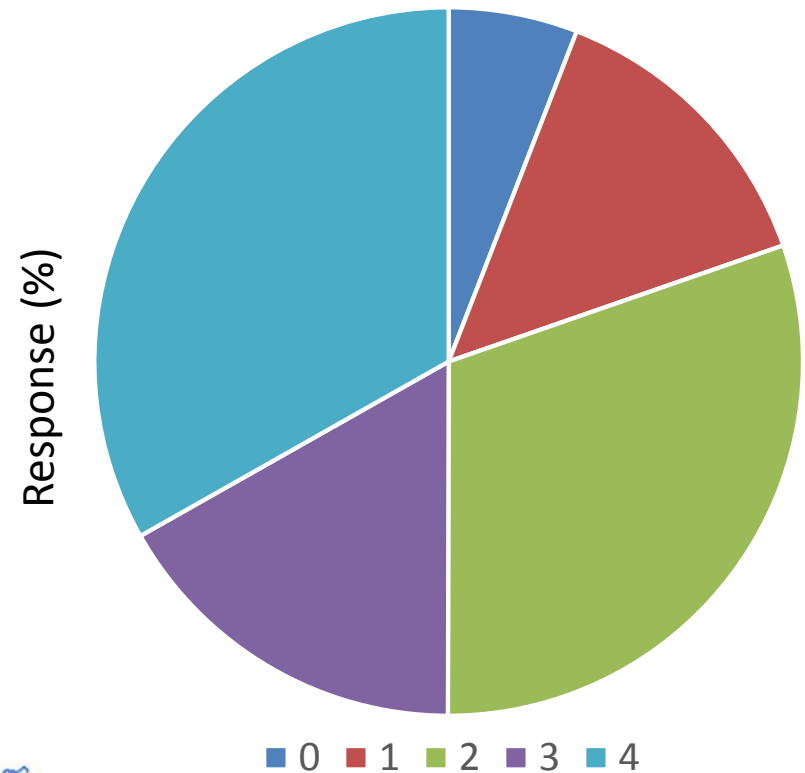
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Response



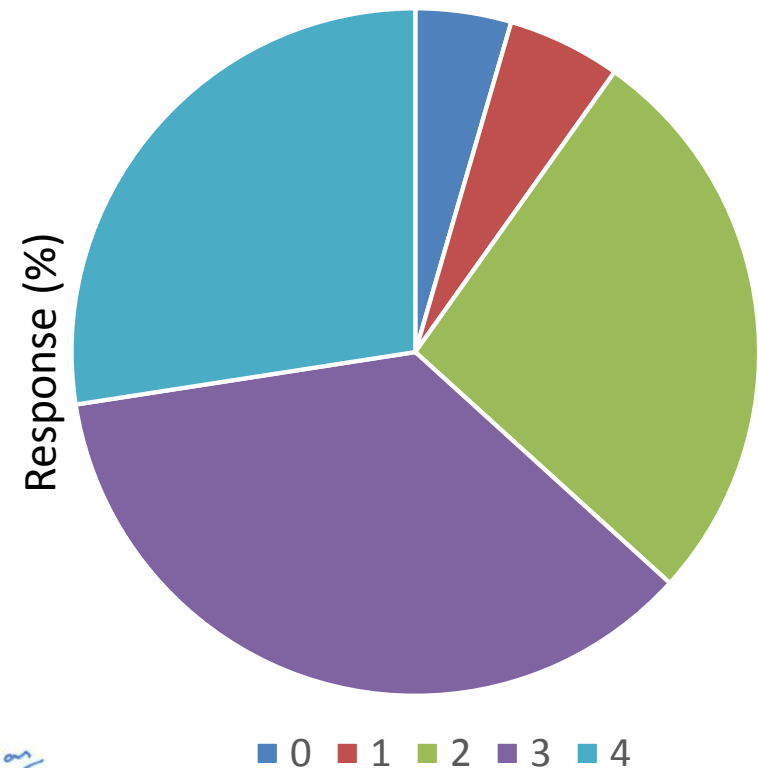
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Survey Question

Response

8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

- 4 – Significantly
- 3 – Very well
- 2 – Moderately
- 1 – Marginally
- 0 – Not at all



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Survey Question

Response

9. The institution provides multiple opportunities to learn and grow.

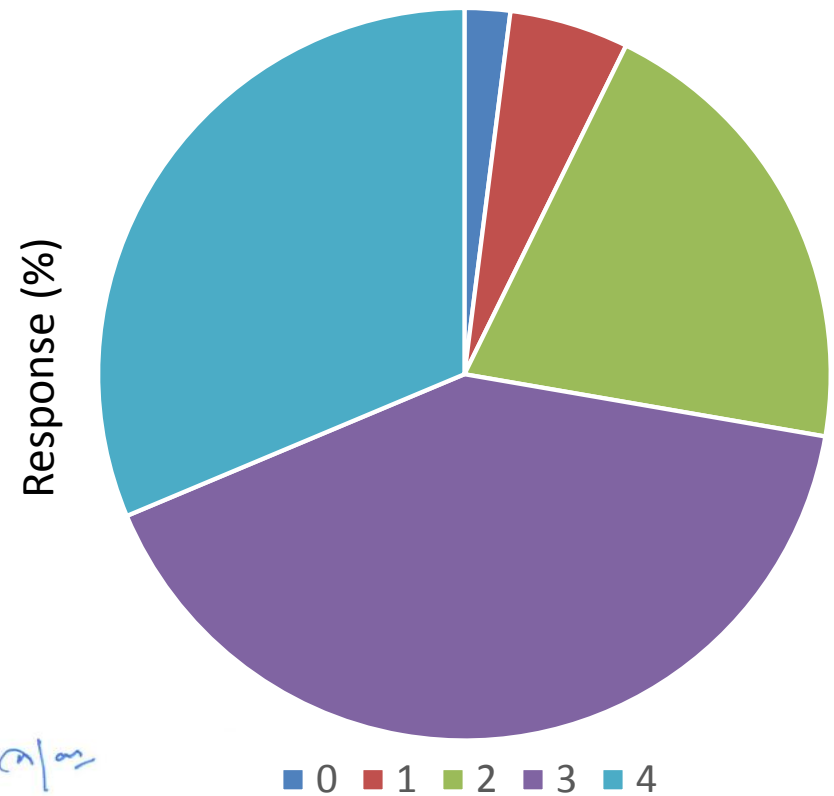
4 – Strongly agree

3 – Agree

2 – Neutral

1 – Disagree

0 – Strongly disagree



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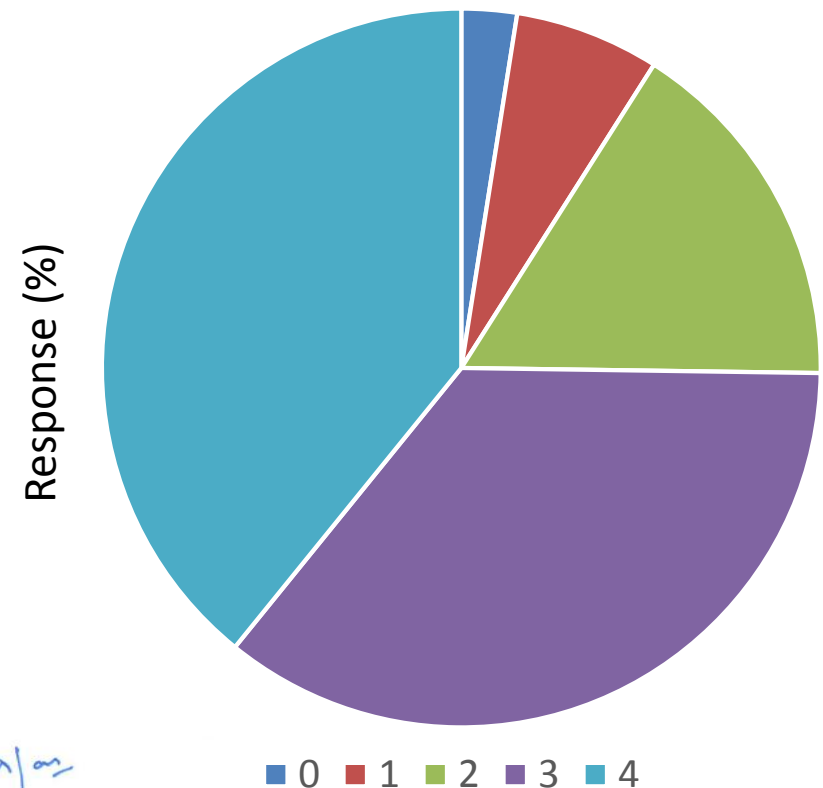
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Survey Question

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

Response



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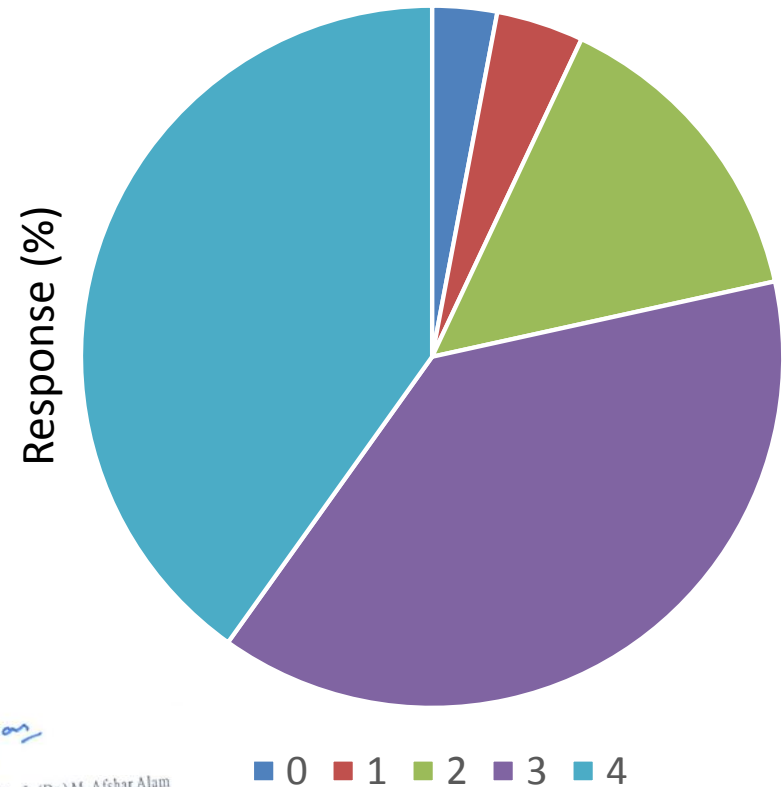
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Survey Question

Response

11. Your mentor does a necessary follow-up with an assigned task to you.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – I don't have a mentor



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Survey Question

12. The teachers illustrate the concepts through examples and applications.

4 – Every time

3 – Usually

2 – Occasionally/Sometimes

1 – Rarely

0 – Never

Result:

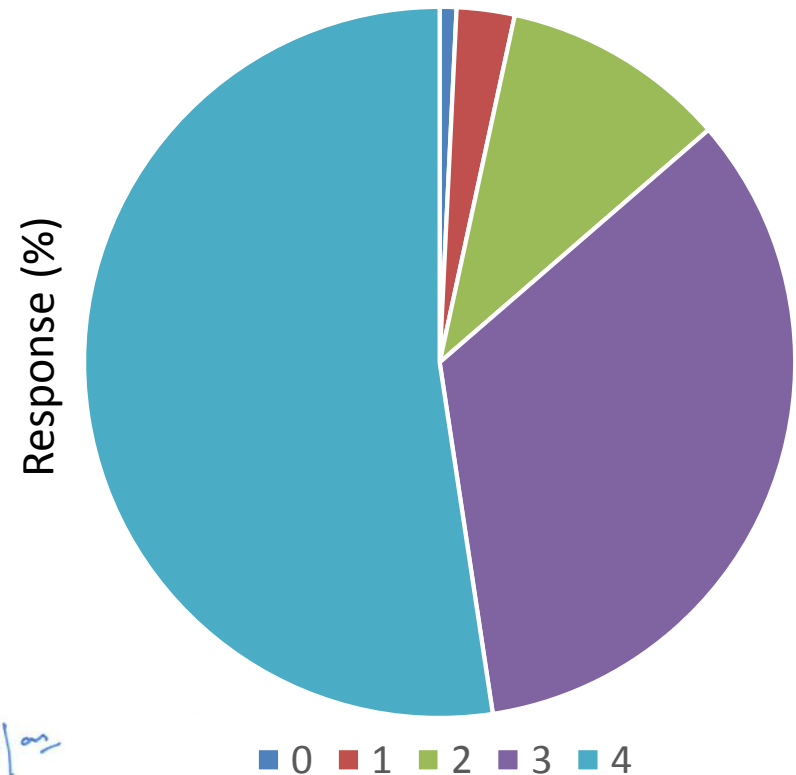
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Response



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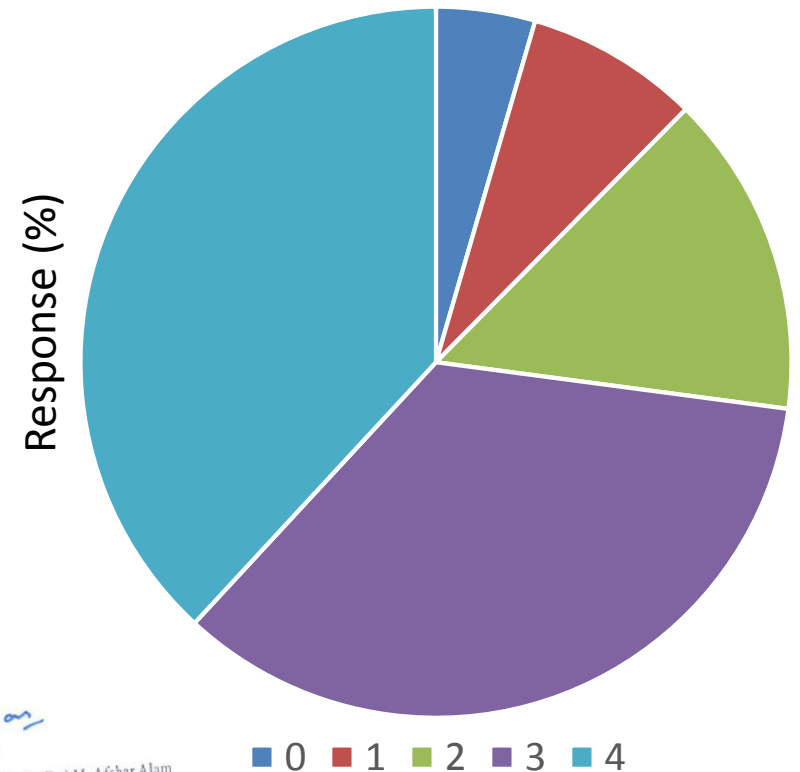
Survey Question

Response

13. The teachers identify your strengths and encourage you with providing right level of challenges.

- 4 – Fully
- 3 – Reasonably
- 2 – Partially
- 1 – Slightly
- 0 – Unable to

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Survey Question

14. Teachers are able to identify your weaknesses and help you to overcome them.

- 4 – Every time
- 3 – Usually
- 2 – Occasionally/Sometimes
- 1 – Rarely
- 0 – Never

Result:

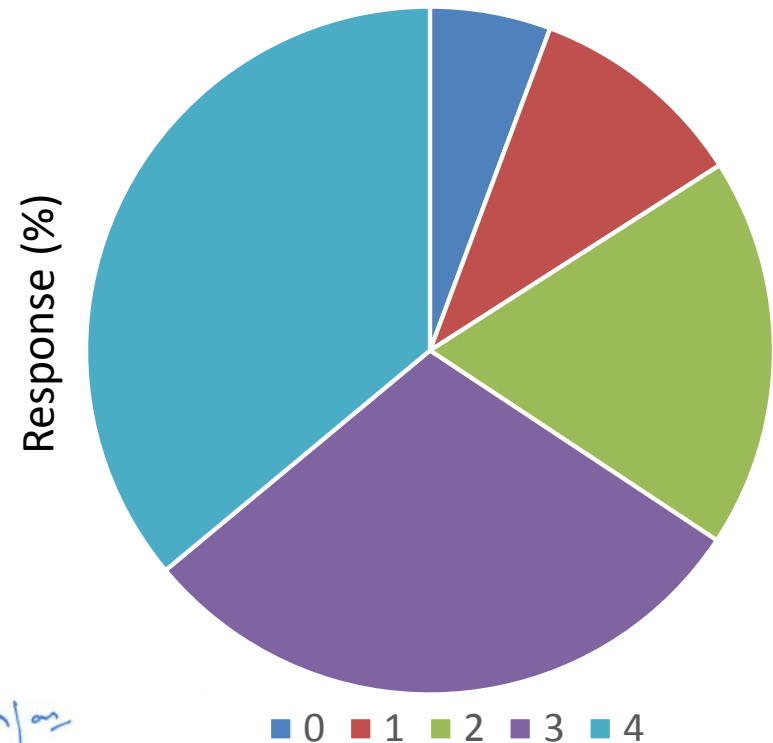
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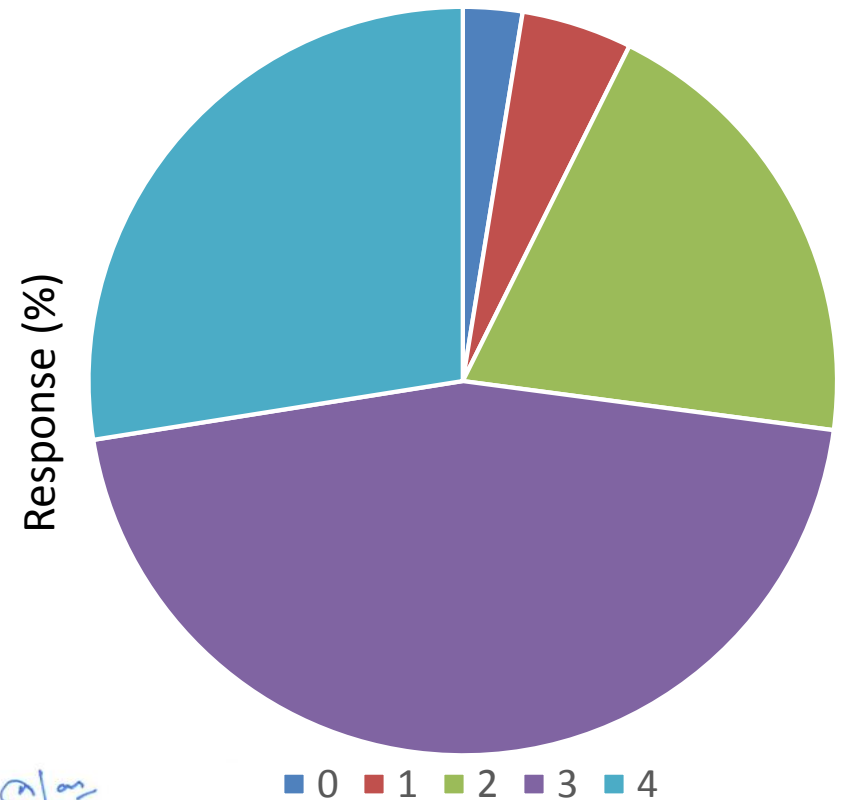
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Survey Question

Response

15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0– Strongly disagree



R. A. Khan

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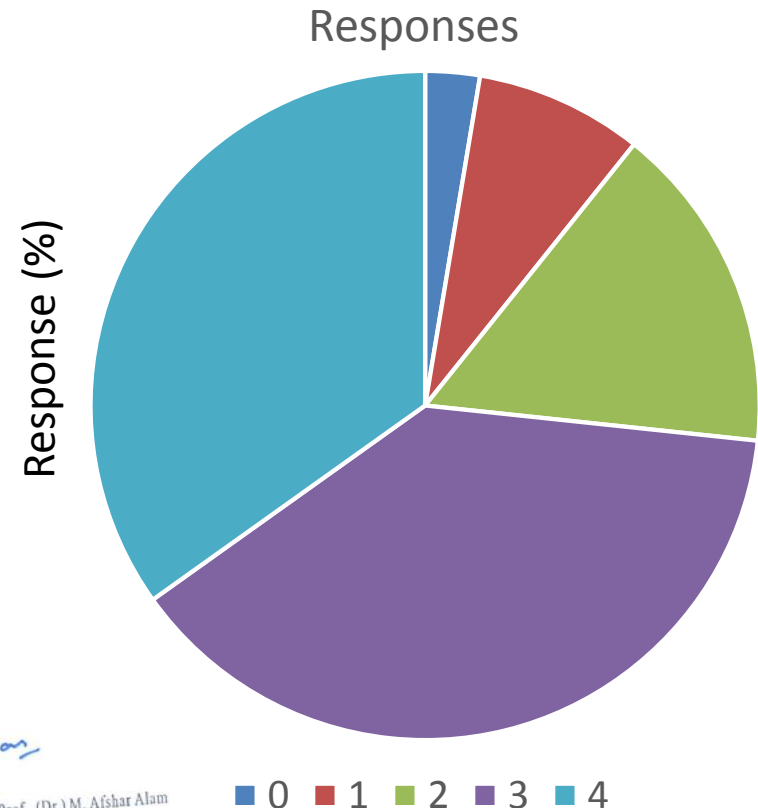
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Survey Question

Response

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all



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Survey Question

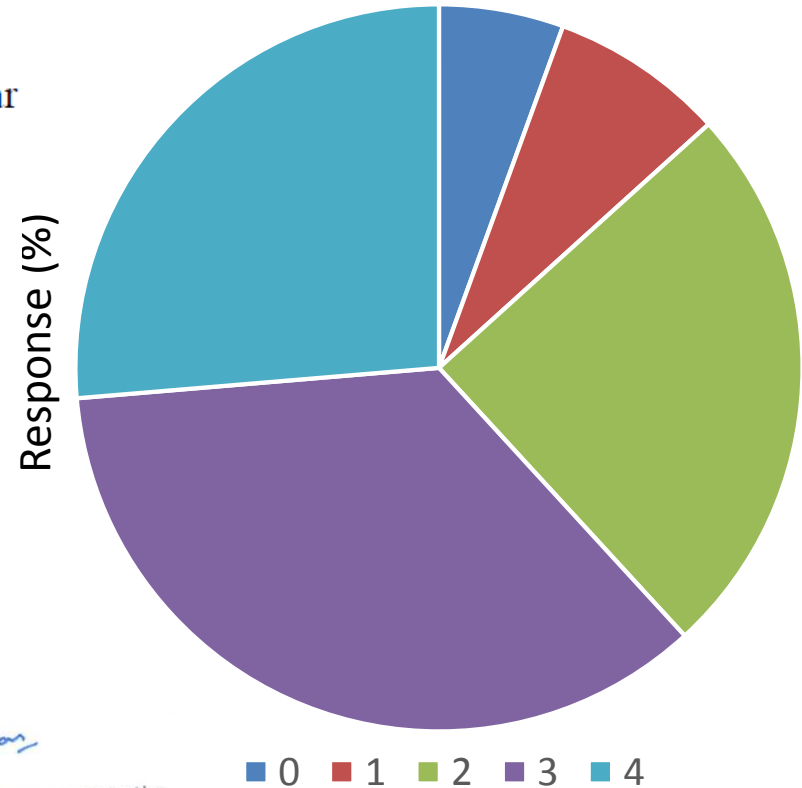
Response

17. Teachers encourage you to participate in extracurricular (sports, cultural) activities.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

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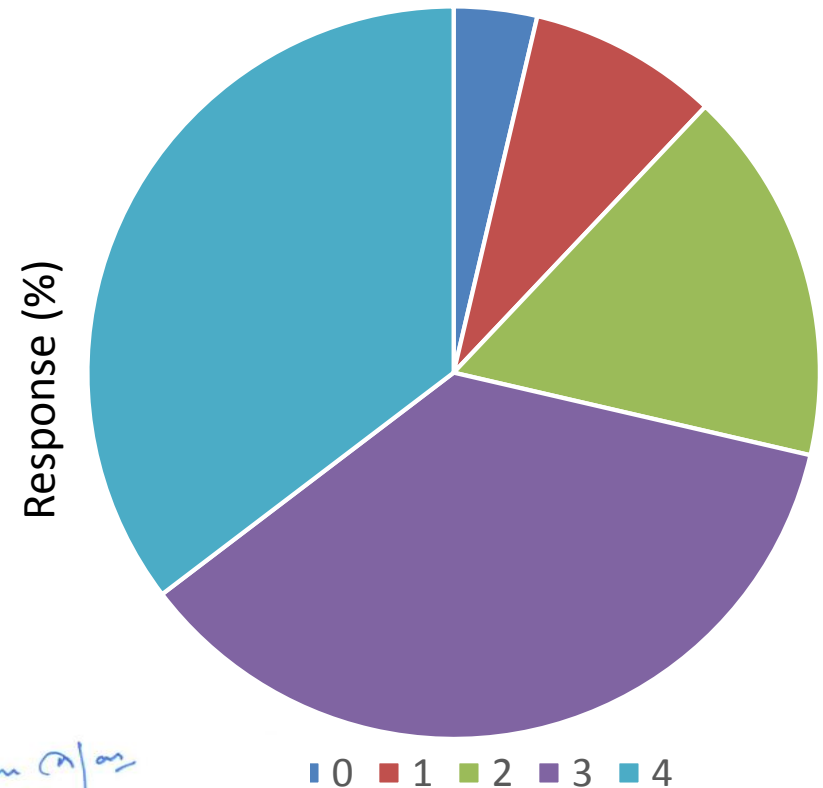
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Survey Question

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

- 4 – To a great extent
- 3 – Moderate
- 2 – Some what
- 1 – Very little
- 0 – Not at all

Response



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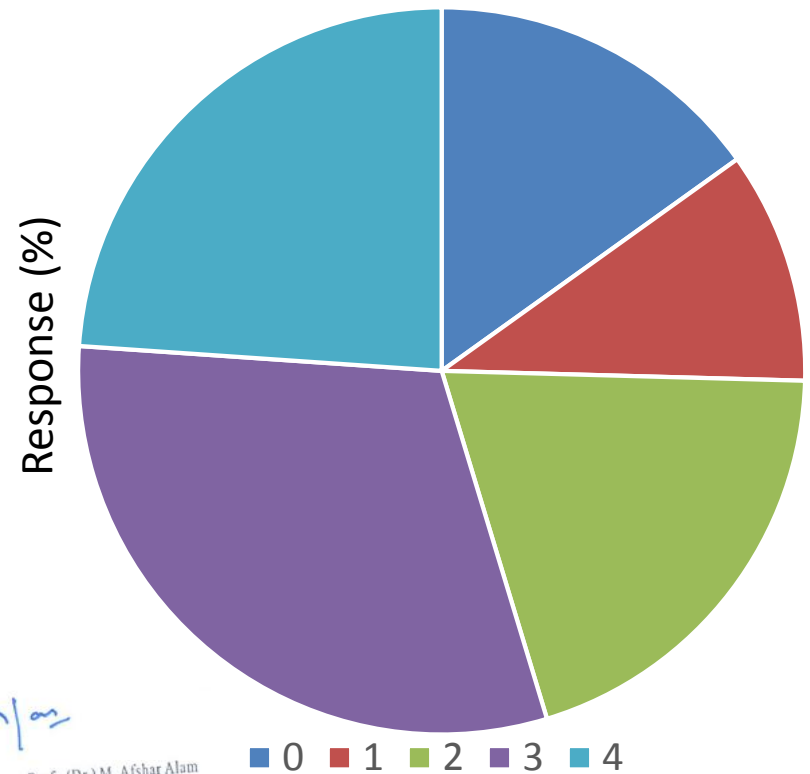
Response

19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, Web resources, Animation etc. while in classroom.

- 4 – Above 90%
- 3 – 70 – 89%
- 2 – 50 – 69%
- 1 – 30 – 49%
- 0 – Below 29%

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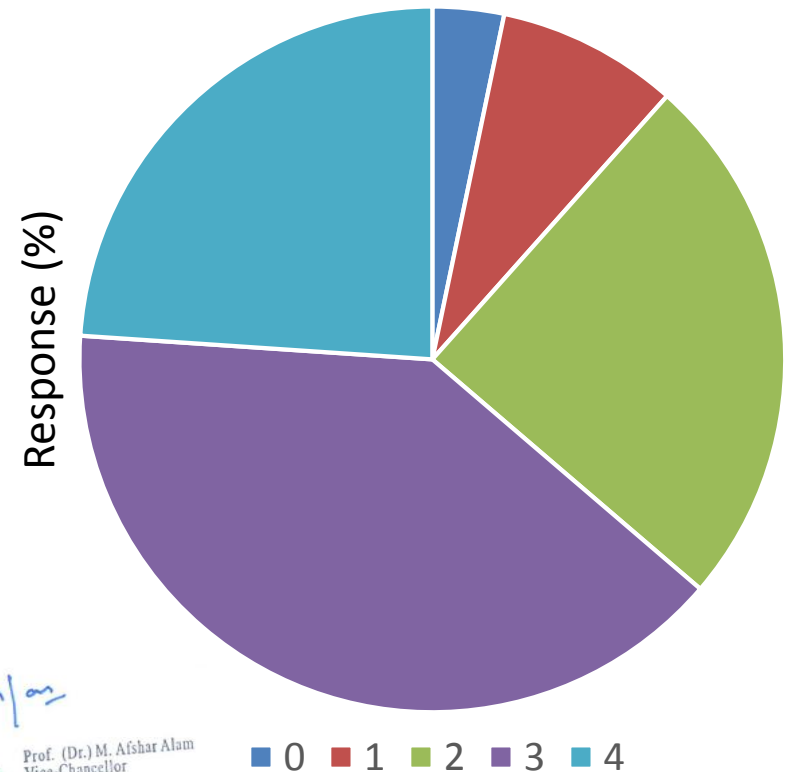
20. The overall quality of teaching-learning process in your institute is very good.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

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0 1 2 3 4

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Key observations and expectations of students:

1. Students requested for improvement in the syllabus of course and subjects must be relatable to course in master's degree
2. Students mentioned that Some of the teachers are not punctual to classes and administration should look into.
3. Information provided by the university must get circulated in time.
4. Meetings for resolving students issues frequent meeting are required.
5. Teachers should try more innovative ways of teaching, so that students can understand the things more clearly.
6. Stationary and other shops related to basic amenities should be present in the University campus .
7. Proper hygienic conditions should be maintained in the washroom and dustbin should be provided in girls washroom..
8. Declaration of result should be fast.
9. Students should be informed for availability of Fellowships and Scholarships.
10. However, majority of the students were happy with all other facilities, environment and teaching facilities. etc.

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